



Real Food. *frozen.*

PR CAMPAIGN

Campaign Goal: Drive an increase in conversation and positive sentiment about the frozen food categories, focusing on key messaging pillars; Real, Exploration, Flavorful and Value.

2020 YEAR-END PR RESULTS

852M+

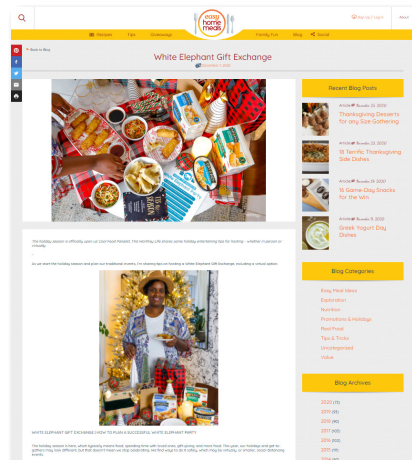
Total PR Campaign Impressions

STRATEGY

Through a carefully developed messaging platform and unique and engaging tactics to reach consumers, NFRA is telling the positive stories of **Real Food. Frozen.** We are reaching large audiences with frozen messages and content focused on the real ingredients, chef-inspired recipes, fresh flavors, and portions that leave nothing to waste. These efforts to change the conversation strategically support frozen food sales growth, amplify members' brands and initiatives – all with the goal to bring more shoppers into the frozen food aisles.

TACTICS

Storytellers

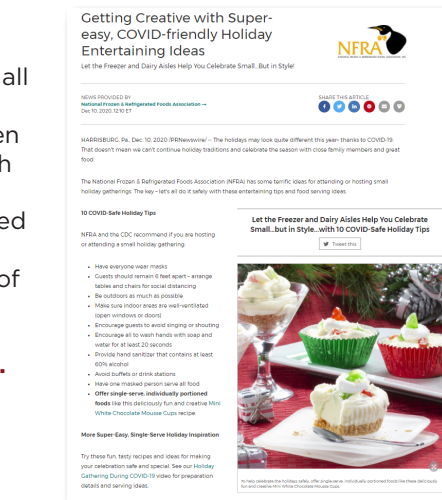
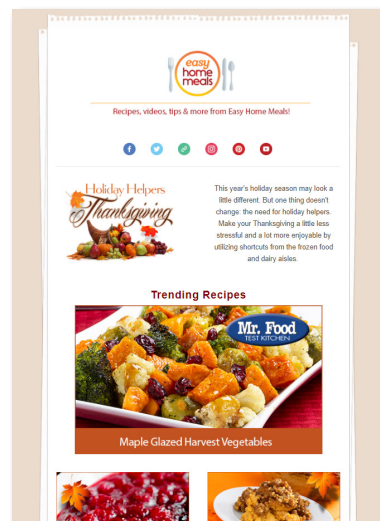


Our 2020 Cool Food Panel of home cooks, trained chefs and foodie experts continue to bring their food blogging expertise to NFRA's **Real Food. Frozen** campaign efforts. During fourth quarter 2020, this diverse group developed and shared creative and effective frozen food culinary content to large online communities. A micro-influencer program successfully fueled positive conversations and drove inspiration with frozen-based meal assembly solutions – all with a focus on NFRA member brands. The Cool Food Panel has garnered impressions of more than **8.5M**.

Media Outreach

Media outreach initiatives throughout the year included a Satellite Media Tour (SMT) as well as traditional and online, paid and earned, media outreach. The SMT featured chef, lifestyle expert and TV personality Ceci Carmichael, touting **Real Food. Frozen** and all of the hottest trends and innovative products in the frozen food aisle with a focus on March Frozen Food Month. Additional media outreach releases included Ice Cream & Novelties, Holiday Entertaining and NFRA's State of the Industry report. **Combined media efforts have garnered more than 729.2M impressions.**

Newsletters



NFRA PR Campaign communications support the consumer outreach and frozen food messaging, as well as NFRA member engagement. Our **Easy Home Meals** consumer e-newsletter features trending recipes, frozen food tips and food safety guidelines. The quarterly **What's Hot and New in Frozen & Refrigerated Foods** e-newsletter shares new product introductions to industry and consumer audiences. The **Toolkits of Resources** provide NFRA members with social media content, blogs, recipes, graphics, videos and more to re-purpose in their own efforts.

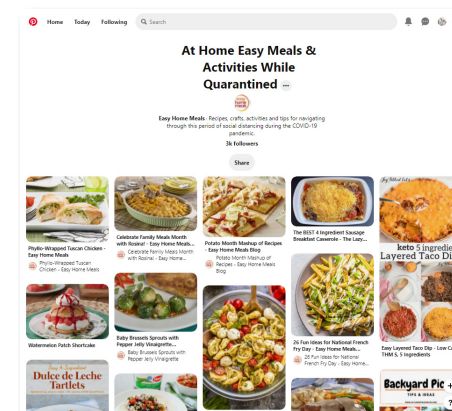
Media Partnerships

We continued to work with longtime partner Mr. Food Test Kitchen to create unique, proprietary recipes, and videos – and to effectively reach consumers where they are searching and connecting with food. Highlights during 2020 included dedicated March Frozen Food Month and Summer Favorites Ice Cream & Novelties TV spots, multiple recipes and blogs, and new Fast Recipe Videos that continue to attract and engage followers on all Easy Home Meals social platforms. **Mr. Food Test Kitchen activations have garnered 32.8M impressions.**

NFRA's successful #FrozenFoodMonth Twitter Party with Resourceful Mommy included member brands, chefs, RDs and bloggers engaging Twitter users in conversations about frozen foods, **garnering more than 79M impressions (and 5.1K tweets).**

Easy Home Meals Blog & Social Platforms

The Easy Home Meals website and blog continued to attract a growing and engaged fan base during the year. The Easy Home Meals social properties also continued to grow in numbers and engagement and promote all things frozen – including priority products, hot trends of the moment, food holidays, Cool Food Panel content, March Frozen Food Month and more. **Easy Home Meals gained 16.4M impressions and 767K social engagements (likes, comments and shares).**



Food Waste and Food Safety remained priorities as we developed and shared **Food Waste and Food Safety Whiteboard Animation** videos – new tactics and resources for the NFRA and members to utilize on social media.

NFRA also expanded connections and provided additional valuable resources to **Supermarket Registered Dietitians** during 2020.



Special Initiatives

In light of the COVID-19 pandemic, NFRA continued our #AtHomeEasyMeals social media strategy – including a blog series focused on different categories/themes to bring a little inspiration and fun into meal planning and cooking while “quarantined.” The series is full of recipes, information and features on member initiatives during the crisis.

ACTIVATION HIGHLIGHTS

Getting Creative with Super-Easy, COVID-Friendly Holiday Entertaining Ideas: PR Newswire release highlighting holiday entertaining at home.

Moms Share Cool Food for Fall Easy Home Meals Blog recapping our micro-influencers' Instagram posts on kid-friendly meals and snacks featuring member brands.

Holiday Shortcuts Whiteboard Animation: New resource for promoting holiday shortcuts from the frozen food aisles.

The Frozen Food Aisle Delivers: Successful SMT with theme and messaging focused on the hottest trends andW innovative products in the frozen food aisle.

Impressive Power, Impressive Growth Infographic sharing NFRA's State of the Industry Report data and insights.

Super-Easy Holiday Entertaining Video: Our latest addition to NFRA's growing non-branded Fast Recipe Video library.

Newsletters/Toolkits
What's Hot & New Frozen & Refrigerated Foods Newsletter

Easy Home Meals Newsletter

Food Waste Toolkit

A Few Food Blogger Favorites
Tatanisha (This Worthey Life): **White Elephant Gift Exchange** featuring Tai Pei

Silvia (Mama Latina Tips): **Vegetarian Chorizo Cheese Braid** featuring Bridgford and MorningStar Farms

Rachel (College Nutritionist): **4-Ingredient Date Night** featuring Performance Kitchen

EASY HOME MEALS

BY THE NUMBERS (ENDING 12/31/2020)

Facebook: 459,826 likes
Twitter: 3,116 followers
Pinterest: 6,700 followers
Instagram: 4,270 followers
YouTube: 1,430 subscribers
EHM Website: 260,343 unique visitors; 735,205 sessions; 942,867 pageviews
EHM Newsletter: 62,050 subscribers